Raichel Mary John

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<https://blooming-headland-69487.herokuapp.com/>

# Summary

Full Stack Web Developer specialized in building user interactive websites using HTML, CSS, JavaScript, jQuery, MongoDB, ReactJS. Being self-motivated I have completed my ITIL Certification and am a trained Hadoop Architect. Have a proven track record of being a team player and would leverage my experience to build web applications based on usability and user experience.

Technical Skills

* Operating Systems: Windows 11, Windows 10, Windows 8, Windows 7, UNIX
* Database: PL/SQL, MongoDB
* Software Languages: JavaScript, jQuery, AJAX
* Web Skills: HTML, CSS, Bootstrap , Media Queries
* Software Frameworks: Node.js, Express, ReactJS , React Native, Firebase, API, JSON, REST
* Technologies : GIT, GitHub , JIRA
* Big Data Technologies: Flume, HBase, HDFS, Hive, MapR, Oozie, Pig, Sqoop, Zookeeper
* Big Data Ecosystem: Cloudera, Hortonworks, Hadoop MapR, HDFS, HBase, Zookeeper, Hive, Pig

Certification

Cisco Certified Design Associate(CCDA)

Microsoft Certified IT Professional (MCITP)

ITIL Foundation Level Professional

Hadoop Architect Training

Applications Built

**Unify**

* The basic idea of this app is to make the coders share their opinions and career related views, obstacles they face in the job.
* *Unify*is deployed in Heroku at https://rocky-plateau-23049.herokuapp.com/

**Kudozo**

* A restaurant Rating and Review App to write your mind out of your favorite food places.
* *Kudozo* can be found in the Heroku at https://intense-journey-91293.herokuapp.com/

Professional Experience

ITIL Certified Network Administrator – Cognizant Technology Solutions, 2013 – 2015

Managed connectivity issues for users, troubleshooting TeamViewer.

Maintained records for issues, preparing daily and weekly reports.

Contributed to discussions and prepared Quote to Vendor for Licenses knowledgeably.

Oversaw Active Directory User Accounts, Groups, and Organizational Units, and handled creation and management of User Profiles including Roaming and Mandatory Profiles.

Recorded and prioritized Tickets based on User issues on BMC Remedy.

Integrated DHCP and DNS for Client and Server configurations.

Performed troubleshooting of Desktop and Network related issues for end clients and users.

Technical Support Executive – Sutherland Global Services, 2012

Addressed customer inquiries related to McAfee antivirus and performed troubleshooting within specified SLAs.

Handled setup of McAfee for users, resolving software issues due to installation.

Performed troubleshooting for software and Internet connectivity issues, remotely connecting to user’s machines, providing customer guidance, and issuing service for systems under warranty.

Ensured availability of support staff to resolve issues requiring manual intervention.

Education

* **Rutgers, the State University of New Jersey, New Brunswick, NJ**

Rutgers Coding BootCamp - Full Stack Web Development

* **P.B College of Engineering, Chennai, India**

Bachelor of Technology - Information Technology