Raichel Mary John

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<https://github.com/raicheljohn28>

<https://blooming-headland-69487.herokuapp.com/>

# Summary

Full Stack Web Developer specialized in building user interactive websites using HTML, CSS, JavaScript, jQuery, MongoDB, ReactJS. Being self-motivated I have completed my ITIL Certification and am a trained Hadoop Architect. Have a proven track record of being a team player and would leverage my experience to build web applications based on usability and user experience.

Technical Skills

* Operating Systems: Windows 11, Windows 10, Windows 8, Windows 7, UNIX
* Database: PL/SQL, MongoDB
* Software Languages: JavaScript, jQuery, AJAX
* Web Skills: HTML, CSS, Bootstrap , Media Queries
* Software Frameworks: Node.js, Express, ReactJS , React Native, Firebase, API, JSON, REST
* Technologies : GIT, GitHub , JIRA
* Big Data Technologies: Flume, HBase, HDFS, Hive, MapR, Oozie, Pig, Sqoop, Zookeeper
* Big Data Ecosystem: Cloudera, Hortonworks, Hadoop MapR, HDFS, HBase, Zookeeper, Hive, Pig

Certification

Cisco Certified Design Associate(CCDA)

Microsoft Certified IT Professional (MCITP)

ITIL Foundation Level Professional

Hadoop Architect Training

Applications Built

**Friend Finder**

* *Friend Finder* application is meant to simulate a simple dating app. The application is implemented using a Node.js and Express server on the back end and the Materialize CSS framework on the front end.
* This full-stack site will take in results from your users' surveys, then compare their answers with those from other users. The app will then display the name and picture of the user with the best overall match.
* *Friend Finder*is deployed to Heroku at <https://intense-anchorage-24191.herokuapp.com/>

**Crystal Collector**

* *Crystal Collector* is a guessing game using numbers where the player will guess with numbers displayed on four crystals.
* The application is built using jQuery library and HTML, Bootstrap is used on the front end.
* *Crystal Collector* can be found in the GitHub repository at <https://raicheljohn28.github.io/raicheljohn28-week-4-game/>

Professional Experience

ITIL Certified Network Administrator – Cognizant Technology Solutions, 2013 – 2015

Managed connectivity issues for users, troubleshooting TeamViewer.

Maintained records for issues, preparing daily and weekly reports.

Contributed to discussions and prepared Quote to Vendor for Licenses knowledgeably.

Oversaw Active Directory User Accounts, Groups, and Organizational Units, and handled creation and management of User Profiles including Roaming and Mandatory Profiles.

Recorded and prioritized Tickets based on User issues on BMC Remedy.

Integrated DHCP and DNS for Client and Server configurations.

Performed troubleshooting of Desktop and Network related issues for end clients and users.

Technical Support Executive – Sutherland Global Services, 2012

Addressed customer inquiries related to McAfee antivirus and performed troubleshooting within specified SLAs.

Handled setup of McAfee for users, resolving software issues due to installation.

Performed troubleshooting for software and Internet connectivity issues, remotely connecting to user’s machines, providing customer guidance, and issuing service for systems under warranty.

Ensured availability of support staff to resolve issues requiring manual intervention.

Education

* **Rutgers, the State University of New Jersey, New Brunswick, NJ**

*Rutgers Coding BootCamp - Javascript Full Stack Web Development*

An intensive 24-week long boot camp dedicated to designing and building web applications. Skills learned consisted of HTML5, CSS3, Javascript, JQuery, Bootstrap, Firebase, Node.js, MySQL, MongoDB, Express, Handelbars.js and ReactJS.

* **P.B College of Engineering, Chennai, India**

Bachelor of Technology - Information Technology